



14<sup>th</sup> June 2019

**AQUA VISTA PROPERTY MANAGEMENT PTY LTD**

Unit 1 - Aqua Vista Apartments  
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To Whom it May Concern

Dear Sir / Madam,

We are pleased to be able to recommend Barefoot Floors and their tile injection solution as an efficient, cost effective solution to repairing drummy tiles.

Since taking over as On-Site Managers of Aqua Vista (a 12 year old 65 apartment / 13 storey apartment complex) we noticed that the majority of apartments had drummy tiles (some only a few but others with up-to 50m<sup>2</sup> of drummy tiles). Many of our owners had advised that they had sought quotes from tilers to repair but due to issues with finding matching / replacement tiles and costs associated with re-tiling this was not viable.

We engaged Barefoot Floors to inspect all apartments and provide a detailed report / quote to repair all tiles (which including injecting all tiles, installing expansion lines and re-grouting where required as well as replacing and cracked or chipped tiles).

Over the following 1-2 months, Barefoot Floors successfully treated all affected apartments / tiles. We found them to be extremely professional, efficient and pleasant to deal with (as did our owners).

We can also confirm that we have been very pleased with the results and there has been no re-occurrence of drummy tiles to-date.

Regards

Edwin Brak  
General Manager– Aqua Vista Property Management Pty Ltd

